

## **BuildCert (Now NSF CIAS)**

We continue to offer NSF inhibitors in gel, liquid and inhibited antifreeze – plus a new aerosol format.

## **Magnetic Filter**

Our 22mm magnetic filter is still proving popular with our customers. The unit has a unique patented bottom mounted air bleed valve. Patent GB2490898 was awarded in October 2013. Our European patent has also been granted. We launched a vertical in-line version in 2017.

## **Customer Satisfaction Survey**

We have added our customer satisfaction survey to our website so that you can now send us feedback on our performance at any time rather than wait for our annual survey.

## **Carbon Smart**

We continue to work on cutting our carbon emissions.

We are now purchasing BIOMASS renewable electricity from Haven Power.

In 2019 we installed solar panels to two of our south-facing spans and when the sun is out we regularly run on 100% solar power!

## **Celebrating 40 years**

We quietly celebrated 30 years of service in 2012; our Protex inhibitor trademark was registered in 1982 marking the start of our journey. We look forward to celebrating 40 years in 2022 – it will be here before you know!

## **Renewables**

We offer the following renewable technology products:

- Solar Thermal Heat Transfer Fluid
- Solar Thermal (internal) Cleaner
- Solar (external) Cleaner for PV and Solar Thermal
- De-ionised water for rinsing Solar Thermal circuits
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## **Recent Additions**

Electrolytic Scale Inhibitors in 22mm

Part L Compliance kits containing:

Cleaner  
NSF Inhibitor  
Magnetic Filter  
Electrolytic In-line

## **New Products**

Aerosol products – inhibitor & cleaner

Biocide products for heating systems

Gas Leak Detector

Universal Inhibitor Test Kit

## **COVID-19 update**

As a manufacturer of construction products that are used to keep domestic boilers operational we were not on the MHCLG list of businesses and premises required to close. However, we are also the bearer of an essential services letter as we supply vital components that are used by all UK water utilities in the detection of Cryptosporidium - a water-borne parasite that attacks both immunocompetent and immunodeficient humans. We also manufacture testing kits for food-borne pathogens such as E. Coli, Listeria and Salmonella that are used by all the major food manufacturers. Furthermore, we also manufacture the racks and micro-centrifuge tubes that you see in the laboratories testing for COVID-19 virus. We have ISO 22301 Business Continuity and we have been following the pandemic procedures that we already had in place. In summary, we remain open for business.